



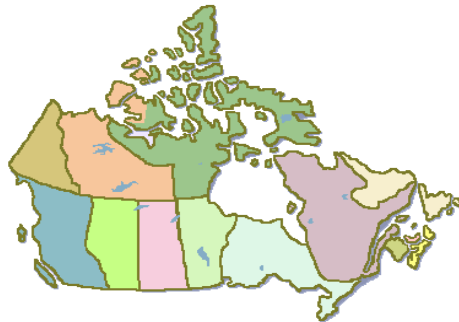
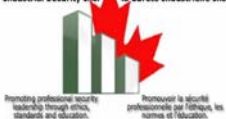
*The Canadian
Society for
Industrial
Security Inc.
National
Newsletter.*

*It's purpose is to
keep members
current with items
that reflect the
community, by
supplementing
information
provided by
formal sources
and acting as a
forum for sharing
items of interest.*

*This newsletter is
only as strong as
the members it
supports, as it is
they who provide
the content...*

*Views expressed
in this newsletter
do not necessarily
reflect official
opinion or policy
of CSIS Inc.*

The Canadian Society for
Industrial Security Inc. La Société Canadienne de
la Sécurité Industrielle Inc.



The Canadian Society for
Industrial Security Inc. La Société Canadienne de
la Sécurité Industrielle Inc.



President / Chairman of the Board Message

Still In Search of Security?

As the wave of reform of regulation of the security industry washes across the country, we are frequently bathed in the mantra of professionalism and standardization. It is found in the Law Commission of Canada report issued in 2006, and in legislatures across the land, as new laws are passed governing this industry. In his announcement of Bill 159 in Ontario, on December 9, 2004, the Minister of Community Safety and Correctional Services Monte Kwinter said "These measures will increase the professionalism of the industry and reflect the growing role it plays in making Ontario safer and more prosperous." This belief was echoed in all of the other provinces that have undertaken this initiative.

I would argue that this lofty goal is really beyond the capability of any legislature to achieve. They can establish mandatory training procedures, public complaints processes, codes of conduct, and regulation of the way we look in uniform and on the road. These are all mechanisms that lend the air of professionalism to the industry. But professionalism is an attitude, a belief that one needs to exhibit, an inherent core value, the same as integrity, accountability, honesty, and respect. There are no degrees of professionalism. Either you have it or you don't.

As we examine what has been produced by the legislatures so far, we find regulation that has been borne out of the successful lobbying efforts of organizations that want the rules to suit their own specific needs rather than being built on the needs of strong public policy. Is this a professional approach to reform or a self-serving one?

Other industries that lay claim to be professions ensure that certain standards of education and knowledge are maintained through certification processes that lead to a life long commitment to learning and professional development. In the words of the LCC report "*In Search of Security*", at page 105, we find the sentence: "In the security industry, professional certification standards play an inconsequential role." Has anything changed since then?

Certainly, associations such as ours recognize that need and have responded by developing certification programs. However, in our own workplaces, we have largely ignored them.

As I peruse the help wanted listings, I rarely find a requirement for certification except for some management positions that require the ASIS CPP certification. This includes employment with any number of federal, provincial and municipal agencies. We do not bother with certification for supervisors, or even guards. One would expect that these certifications would be valuable in determining a candidate's suitability.

A recent survey published in the June 2007 edition of *Security Director News* concluded that, of the organizations surveyed, 55% required certifications as part of employment. But there was no standard certification that was required. 11% required CPP; 11% were other association certifications; and 11% asked for IAHS certification (Healthcare).

In any case, of the total respondents, 74% held certifications regardless of a requirement by their employers. This is the real proof of professionalism.

It is easy to fall back on the argument that the certification has no value because employers aren't asking for it. But if employers are serious about having a professional and well-educated work force, they will place a premium on those persons who have taken it upon themselves to achieve certification.

So we need to break that cycle. Many of us are both employers and employees. We can and will determine the value of certification in our industry through our actions.

The programs are there to be used. If they need to be revised or updated, we should undertake to do that. If we need to add to them, we should undertake to do that.

We cannot control what governments and regulators do. We can determine what sort of industry we want and do more than pay lip service to standards of professionalism. The choice is ours.

Kevin Murphy
President

IMPORTANT NOTICES

The CSIS Conference and Annual General Meeting will be held in Toronto at the Toronto Congress Centre October 17 and 18, 2007. We are partnering with CANASA and other security associations. This event is the largest private security industry trade show in Canada. The Conference theme is "Workplace Safety in Security" and all conference information and forms will be placed on the CSIS website and sent to members on August 9.

**For more news on the New Rules for Private Security Professionals, please visit our Website at www.csis-scsi.org/Main.htm
As updates are available, it will be posted on the Web for all to read.**

MEMBERSHIP INFORMATION PACKAGE

WELCOME!

CSIS Inc. is a federally incorporated professional organization, founded in 1954. The Canadian Society for Industrial Security Inc. is a professional association for persons engaged in security in Canada. The Society is a principal forum for professional security concerns and issues and it provides the impetus for developing high standards for security education and training programs for security professionals. As a national organization CSIS, Inc. supports efforts to make Canada, Canadians and the security industry a safer environment in which to work and serves on committees that have a direct impact on the roles, standards and powers of industrial security practices in Canada.

We have three different applications; they are [Corporate](#), [Membership](#) and a [Student Application](#).

Here is an example of why you should become a Corporate Member

10 Reasons to Become a Corporate Member

1. **Keep Current!** As an employer, you want to keep your employees educated on changes constantly occurring in the Security Community.
2. **Save Money!** You save 25% on your membership dues. You also receive discounted member rates to monthly meetings and the annual conference are inexpensive ways to update employee training.
3. **Build Business!** The Society is approached by Large Companies for lists of service providers. Our members get first opportunity to respond to these requests.
4. **Name Brand Recognition!** As a corporate member, we will post your logo beside your company listing in the membership directory at no charge.
5. **Network with Security Professionals!** Monthly meetings are a great networking tool and provide an opportunity to discuss current issues amongst a group of your peers.
6. **Free Publications!** Your corporate members will receive a free subscription to Canadian Security Magazine. Your corporate members will receive the CSIS Newsletter "Forum." This is a quarterly publication offered by the Society.
7. **Gain prestige!** Your corporate members will have an opportunity to have their opinions heard and potentially published. The Society accepts member article submissions and they have the potential to be a featured article in either Canadian Security Magazine or the Forum Newsletter.
8. **Save more Money!** With corporate membership your company can place security related employment opportunities on our website plus email notification sent to the membership in your region at no charge.
9. **Use the power of numbers!** We are here to negotiate for you. Head Office is available to negotiate group discount rates for Society members upon request.
10. **We are flexible to your needs!** Corporate memberships are transferable. As your staff may change, your membership can be adjusted to include incoming staff members and exclude former staff at no additional charge (one a one-to-one basis).

Professional Accreditation Program (ASP)

What the Accredited Security Professional (ASP) designation means.

The Accredited Security Professional (ASP) designation is a Society-sponsored program that offers a fellowship-level of opportunity for experienced, mid-career security practitioners to achieve a unique and superior standing credential in their chosen profession.

The Society offers the ASP program to support its members as well as other practitioners in the Canadian private security community.

The ASP program is built upon a balanced combination of education (knowledge) and competency (skill) requirements that acknowledge a security practitioner's acquired superior professional accomplishments. The program recognizes nine professional competencies that the Society believes generally represent the security profession.

The applicant for the ASP program is expected to have advanced knowledge and skill in at least five of the nine competencies (these are called major competencies) and a standard or journeyman level of knowledge and skill in the remaining four competencies. The applicant chooses the five major competencies.

The ASP program guide (below) on this website contains all the detail needed to understand the requirements for accreditation and the method of applying for the program.

Dr. Bill Barnard, a highly qualified Ontario post-secondary educator, at the request of the Society, developed the ASP program. It was implemented in 1985.

The benefits:

By receiving the ASP designation, the security practitioner is recognized by the Society and others as an accomplished security professional and a leader in the security community and industry. Additionally, the designation carries a responsibility to ensure that high professional standards are maintained. The Accreditation program is also a personal investment for both practitioners and those organizations in which they serve because it ensures that quality protective services are available and provided to clients.

The individual benefits include: testing personal performance against an objective standard, achieving a superior personal goal, recognition of competence by peers and personal satisfaction through self-actualization. Employers reap the benefits of: higher employee standards, access to state-of-the-art knowledge and improved service reputation.

Who should apply:

After reading the ASP guide thoroughly you may find that you have reached the level of professional development required. If so we urge you to contact our Professional Accreditation Board (PAB) chair to discuss your qualifications and your opportunity to be successful in the program.

We need your assistance

To update our Membership Listings would you kindly email your contact information to: [M. McPherson](#)
Thanks in advance for your ongoing assistance and support!

Certification Program

CANADIAN SECURITY CERTIFICATION AUTHORITY CERTIFICATION FEE SCHEDULE	
CERTIFICATION	CERTIFICATION RENEWAL
CERTIFIED SECURITY OFFICER (CSO) Member \$150.00 Non Member \$250.00	CERTIFIED SECURITY OFFICER (CSO) Member \$50.00 Non Member \$100.00
CERTIFIED SECURITY SUPERVISOR (CSS) Member \$200.00 Non Member \$400.00	CERTIFIED SECURITY SUPERVISOR (CSS) Member \$75.00 Non Member \$175.00
CERTIFIED SECURITY PROFESSIONAL (CSP) Member \$300.00 Non member \$500.00	CERTIFIED SECURITY PROFESSIONAL (CSP) Member \$100.00 Non Member \$200.00
<p>For information on the CSIS Certification and Accreditation programs please contact</p> <p>P.O. Box 57006, Jackson Station, 2 King Street West Hamilton, Ontario Canada L8P 4W9</p> <p>Tel: (905) 853-6523 / Toll Free: (800) 461-7748 Fax: 905-895-1582 Email: csca@csis-scsi.org / Web: www.csis-scsi.org</p>	

Congratulations

Congratulations to Bob Gareau, on attaining the ASP (Accredited Security Professional) from the Canadian Society for Industrial Security. Bob received his official certificate from the National President, Kevin Murphy, during the business part of the NCR Chapter meeting held at General Dynamics Canada on the 14th of June 2007. Please be sure to congratulate Bob on his achievement!

Atlantic Region Chair Roger Miller has been appointed to the Police Advisory Committee for the town of Stewiacke Nova Scotia. The Nova Scotia Justice Minister, Murray Scott has directed all municipalities to create such committees to act as a liaison between the community and the RCMP or other police agency of jurisdiction.

Chaos in Security Patrol

By: Jim Foston

SafeWork – Safety & Protection Solutions

“Protecting the Protectors”©

August 6, 2007

A number of security organizations in the Vancouver market are no longer taking on new security patrol contracts. Why? Because there are more security patrol jobs than there are people and they haven't the human resources to commit to new contracts.

This labour shortage sees private security competing for applicants with other elements in the service industry. Most other service elements have the advantage of being able to immediately hire a new employee without requiring provincial training certification and criminal background checks to meet provincial licensing requirements. Further, when hired, the security officer is tasked with significant legal and personal accountability, often works alone or in isolation, and has a higher risk of exposure to workplace violence. Yet the hourly wages paid are similar throughout the service sector – \$8.00 to \$11.00 an hour. As a consequence, the annual attrition for licensed security patrol officers is in excess of 30 percent. Why would anyone in their right mind expose themselves to the rigors of security patrol work when they can work regular hours, at the same or better pay, with less responsibility, in a safer environment, and without the job demands of a security officer?

The client's demands and needs haven't changed, nor can they. The client has to meet specified security insurance requirements – otherwise, no insurance; but, of course, most clients want the security contract at the lowest rate and the security company wants the contract. Who pays? The security officer in their wages and benefits. Yet competition for security officers is high, leading to security companies poaching one another's personnel with advertised offers such as “\$500.00 paid to currently licensed guards.”

Security companies are intentionally taking on contracts that, at best, allow them to break even. What little, if any, profit the company makes is certainly not going into pay and benefits, safety, or training for the security officers. There are even examples of unethical practices in the industry including: the use of unlicensed security officers, the deliberate disregard of Employment Standard and Occupational Health & Safety Regulations, and, in some instances, the deliberate interference with the workers' right to organize under the Labour Code. Security company owners and managers will argue they want to make improvements but that their hands are tied because of “*lowball*” competition that undercuts the legitimate and competitive hourly rate they seek for a contract.

Suggestions

Employers

Security companies are going to have to take a stand. One way to do this would be to form a non-competitive coalition that would become the voice of the industry to the public, government, and clients. The coalition would establish a base wage throughout the industry of, say, **\$12.00-\$15.00** an hour for a basic security officer. If the client wants security personnel with more “skills, knowledge, and abilities,” they pay accordingly. The coalition would create a “best practices” and “code of conduct” guide that all member companies would abide by. If these guidelines were not followed by a particular company, a disciplinary process would be followed. If a client chose to use the services of a non-coalition company for a lower competitive rate, they would take on a higher level of legal “Due Diligence” and would have no recourse

through the coalition. “Buyer Beware!” Within the coalition, bidding on contracts would begin at an appropriate base wage for security officers.

This not a new concept; ironically, it was a recommendation from the 1994 provincial inquiry headed by the Honourable Mr. Justice Wallace T. Oppal, called *Closing the Gap, Policing and The Community*. Recommendation 154 stated: “*The province, in consultation with affected stakeholders, amend the Private Investigators and Security Agencies Act and regulations to require that all security business licensees be members of an industry association.*”

Not only was the recommendation not followed, but the Private Security Advisory Board that existed at the time was dismantled after the present government took office in 2001.

Workers

The owners and managers of incorporated companies have a legal responsibility to protect the financial viability of the company. Workers must look after themselves! In taking responsibility for their own welfare, it is not suggested that security workers create a “we/they” relationship with their employer. In fact, the workers need to become involved in the viability of the company, but not at the expense of their pay, benefits, rights, and safety.

Some positive action may be forthcoming in that the B.C. Federation of Labour, in cooperation with other groups, is spearheading a campaign to raise BC’s minimum wage to \$10.00 an hour. “Our goal is to win a wage increase for the 115,000 British Columbians who earn \$8 per hour along with another 135,000 people who earn less than \$10. And we want to scrap the so-called \$6 training wage.” More information can be found at the BC Federation of Labour’s website: http://www.bcfed.org/issues/minimum_wage

The Future’s Bright

The work isn’t going away!

- The demand for security patrol personnel is only going to increase.
- The security industry has been growing for the past 20 years, but in the last 7 years the growth has been incredible.
- Commercial and industrial clients are required to meet the security stipulation of their insurance contract, otherwise no insurance.
- The “Global Village” is focused on us. In BC, we would be naïve and irresponsible to think that we are insulated from international attention and that includes the threat of terrorism in all its aspects.
- Hosting the 2010 Olympic Winter Games will mean an increased demand for private security patrol services, and more security officers will be needed to meet this demand and maintain the contractual commitments to existing clients.
- People are becoming more concerned about the security of their commercial and residential property and the public police cannot provide the security needed.

By taking a stand now, the private security industry (Employers and Workers) can look forward to a future where the growth potential is huge. If we do it right, and prepare to meet the demands with qualified and satisfied personnel, we can take advantage of this growth opportunity and create constructive chaos, which will build a healthy, thriving industry.

LABOUR FORCE SURVEY

I was recently tasked by my boss to find labour force information on security guards, supervisors, managers and directors so that we can compare our compensation schemes to those throughout the industry. As simple as that sounds, it has proven to be a difficult task.

Much of the information that can be found on government sites, or employment services websites focuses on guards, and does not seem to include proprietary sources.

Supervisors, managers and directors get captured in general management descriptions and there is nothing specific relating to security.

So I have two questions:

Does anyone know of a reliable source for this kind of information?, or, if there is none,

Would it be useful to our members for CSIS for compile such a survey?

Please reply either to myself or Bob Marentette so that we can share this with our members. Thank you.

Kevin Murphy

PSISA ON THE ROAD

Public meetings on the new Private Security and Investigative Services Act in Ontario will take place throughout August at various locations around the province. Of special note will be the meetings in Sudbury, which will also be available on webcast and interactive text messaging.

Paul Denniston, LASA co-ordinator at Cambrian College in Sudbury and CSIS member was instrumental in assisting the Registrar in making these arrangements. We will watch with interest as this is one technology that we can further explore to overcome the challenges of distance in so many locations across the country.

Our thanks to Paul for his leadership on this issue in Northern Ontario.

News from Atlantic Region

The province of Newfoundland has dropped the requirement to license individual security guards. This will become effective within a few days we have been told by the provincial department responsible for licensing. Companies will still have to be licensed and security personnel will still be required to provide a letter from the police agency of jurisdiction of their residence stating they do not have a criminal record. The employer will be required to maintain this information. My understanding is that this is a move to reduce government red tape and costs to the respective government departments.

Only in Newfoundland!

Roger B. Miller

News from Atlantic Region (con't)

The province of Nova Scotia, Department of Justice is in the process of reforming the legislation regulating the private security industry. As a result of this process there have been consultations with the industry by the government as well as a meeting of industry stakeholders. CSIS has been represented at each phase and will continue to be involved to ensure that we are involved in this important process. Correspondence has been submitted to the department of justice to ensure that we maintain a voice in the process. Further updates will be circulated on our web site and in Forum.

On June 4th the Atlantic region hosted a presentation to the local business community on an overview of the practices and principals of CPTED. The presenters were Constable Donald Jenkins and Constable Scott MacDonald of the Halifax Regional Police Service. There were approximately 20 people in attendance that enjoyed and learned a great deal from the presenters. Atlantic Region Chair Roger Miller presented the presenters with a set of prints from the CSIS collection as well as a letter of thanks to Chief Frank Beazley of the Halifax Regional Police for supporting our efforts to educate the community.



Roger Miller and Constable Scott MacDonald



Constable Donald Jenkins, Roger Miller and Constable Scott MacDonald



Roger Miller and Constable Donald Jenkins

CSIS is partnering with CANASA at the Security Canada Atlantic conference on September 20th in Wolfville Nova Scotia. CSIS National President Kevin Murphy will be delivering a presentation on Incident Response Management. As an extension of the existing synergies already proving beneficial to our respective organizations at the National conferences we have worked to again work together to best serve the security industry. Specific details can be found on the CANASA web site and will soon be posted on the CSIS web site.

To: Ontario Membership
From: Brian Robertson, Ontario Region Chair
Date: May 10, 2007
Re: Latest updates on implementation timeline for PSISA

- PSISA has been proclaimed.
- **The Act will come into force (CIF) on August 23rd, 2007.**
- The 11 Regulations which have been posted on the Ministry website for comment over the last few months will also CIF at that time.
- Therefore, (just some of the) provisions which will CIF on August 23rd include:
 - **Requirement that proprietary personnel be licensed**
 - Requirement that non-security business employers of proprietary security personnel be registered under the Act
 - **Requirement that security businesses who issue handcuffs, batons, and/or dogs be able to produce records indicating when and by whom their employees have been trained in their use, and establishing the credentials of the instructors**
 - New requirements regarding vehicles and uniforms
- The main training Regs for security officers and PIs will not be ready by August 23rd
- **The Registrar is in favour of tiered license classifications for both security officers and private investigators, and has his staff “looking at” tiered licensing**
- IF there IS tiered licensing, then
 - there will be tiered training requirements to match the tiered levels of licensing
 - the “tier 1” training requirements for security officers will be rolled out well before the training requirements for higher tiers of licensing are ready
 - **the “tier 1” training requirements for security officers will be ready to roll out “within a matter of months” after the Act comes into force (this likely means that the “tier 1” training requirement will be rolled out by the end of this year)**
 - practical use of force skills training will be not be required in order to attain a basic “tier 1” license
 - practical use of force skills training will be the primary component of the training requirement for higher tiers of licensing
- Regardless of whether or not there is tiered licensing, the mandatory training requirements with respect to practical use of force skills training will not be ready to be rolled out for another 18 months after the Act comes into force, which is to say not before the Spring of 2009
- The work which the Ministry is currently doing on establishing what the training requirements will be is being carried out by a team which is lead by OPP personnel seconded to the Registrar’s office, and which includes academic consultants from Guelph University and the University of Toronto / OISE

This team will be using sectoral focus groups as one of it’s primary research tools

Seasonal Prints by a Local Artist – Mr. Bruce Bezaire

Purchase of the Prints

Prints may be purchased for a sum of \$50 each, which includes all taxes and shipping. A receipt for the purchase will be issued. If you wish to purchase all four prints in this series, the final print will be offered for only \$25. Approximately \$40 from every print sold will go directly to the Society. Please remember the prints are in a limited edition of 100 and each signed personally by the artist and that you can pick their number if it is still available. If you wish to purchase the prints, please complete the order form that is available at our website www.csis-scsi.org and fax it to 905-895-1582. Prints are also available from the Toronto GTA and National Capital Region Chapters. The next print in the series "Capital View" is now available. If you would like more information about the prints please contact NCR Chair David Brush at: nationalcapitalregion@csis-scsi.org.



"Frosty Morning"



"Capital View"

Advertising Contract for the CSIS Inc National Newsletter

Please complete the following information:

Advertiser (Business Name): _____ Email Address: _____
 Contact Name: _____ Phone: _____
 Address: _____ City _____ Prov: _____ Postal Code _____

Ad Size (check one): Business Card 1/4 page 1/2 page full page

Duration of Ad (check one): 1 Newsletter 2 Newsletters 3 Newsletters Full Year (all four)

Amount: \$ _____

Ad copy enclosed

Re-use previously submitted ad copy (this option is for former advertisers only; please verify that the previous ad copy is still available and is still accurate)

Dates of the Newsletters are 1st of each following months, they are February, May, August and November of each year.

Canadian Society for Industrial Security Inc. agrees to print an advertisement supplied by the above-named Advertiser in all programs printed for the next one or the next two staged productions produced by CSIS Inc, as specified above. CSIS Inc. assume no financial responsibility for typographical errors or omission of copy. Liability is limited to the value of the portion of space in which the error or omission occurred, as given in the table below.

The Advertiser agrees to supply ad copy to the CSIS Inc by (date – filled in once an advertiser wish to place an Ad.), both the ad copy via email/ mail and payment should be returned along with this contract by mail.

If paying by cheque please make payments to CSIS Inc.

Ad Size	Cost for Ad (Members)	Cost for Ad (Non-Members)	Comments
Business Card	\$55.00	\$85.00	These prices are per newsletter
1/4 page	\$85.00	\$115.00	
1/2 page	\$125.00	\$160.00	
Full page	\$155.00	\$205.00	

Your signature below indicates that you have read and agree to the terms of the Advertising Contract as printed above.

Advertiser Signature: _____ Date: _____

METHOD OF PAYMENT (no cash please)

() Cheque () Money Order () AMEX () VISA () MasterCard

Card # _____ Expiry Date: _____

Thank you! - All contracts should be mailed to CSIS Inc. Bob Marentette PO Box 57006, Jackson Station, 2 King Street West, Hamilton ON, L8P 4W9 and email or mail the Ad to Dennis Burton, 156 Claridge Drive, Nepean, ON K2J 5G9. If you have any questions, please email Dennis Burton and/or Bob Marentette. Please always have both names on any emails for Ads. Please see Communications list on the last page for email address.

Ontario Region Chair Brian Robertson-Resignation

It is with regret that the Board of Directors accepted Brian's letter of resignation effective June 19 as the Chair of the Ontario Region. We would like to make it clear to all Ontario Region members that Brian's resignation was brought about in order to avoid any conflict of interest that could result due to his being a proprietor of a new security training business and his role as a member of the Board.

We would like to thank Brian for his invaluable contributions made to the Society as a Board member and wish him the very best of success with his new business. Brian will continue his role as Advisor of Regulatory Affairs for the Society.

There will be a forthcoming election for the Chair of the Ontario Region this fall.

Csis Inc. Employment Opportunities

Please visit our [employment section](#) on the website. There just might be something you are looking for.

PUBLIC MEETINGS

PRIVATE SECURITY AND INVESTIGATIVE SERVICES ACT, 2005

There are several scheduled public meetings to present the new *Private Security and Investigative Services Act, 2005*, which will take effect on August 23, 2007. You and your staff are encouraged to attend a meeting to learn about the upcoming changes.

Ottawa - August 8, 2:00 p.m. to 4:00 p.m.

Location Travelodge Hotel & Conference Centre.....Greenery Room...1376 Carling Ave.
Located on the south side of Carling Ave. east of Kirkwood Ave.

London - August 15 2:00 p.m. to 4:00 p.m..... Best Western Lamplighter Inn & Conference Centre
Chelsea 1 & 2 Room, 591 Wellington Rd. South
Located on the west side of Wellington Rd., south of Commissioners Rd.

Sudbury - August 21 2:00 p.m. to 4:00 p.m.

Cambrian College – eDome ... 1400 Barrydowne Rd.

The Cambrian College campus is located on the east side of Barrydowne Rd.(north of Lasalle Blvd. Get to the eDome through the College's main entrance and follow the signs to the eDome)

You may join the Sudbury meeting by telephone or the internet.

By telephone, call 866 440-8937 with conference ID 3260230.

For live video visit <http://edome.cambrianc.on.ca/webcast>

Prior to joining, ensure that you have Quicktime installed (a download link is provided at

<http://edome.cambrianc.on.ca/index.html>), and have tried the sample videos at

<http://edome.cambrianc.on.ca/samples.htm> PowerPoint and text chat tests will also take place. Details for these features will be announced in the conference call.

Toronto - September 6, 2:00 p.m. to 4:00 p.m.

MacDonald Block - Simcoe Room, 900 Bay St.

Located on the southeast corner of Bay St. and Wellesley St.

COMMUNICATIONS

As of January 1st this year there have been changes to our mailing address and also in contacting Head Office, the President, CSCA, Chapter Chairs and Board members by email. Please make note of these changes and if applicable forward our new mailing address on to your accounting department. Our phone and fax numbers remain the same.

New Mailing Address

P.O. Box 57006
Jackson Station
2 King Street West
Hamilton ON
L8P 4W9

Programs - Kevin Murphy - president@csis-scsi.org

Memberships - Bob Marentette - executivedirector@csis-scsi.org

Advertisements / Newsletter Articles - Dennis Burton - newslettereditor@csis-scsi.org

Canadian Security Certification Authority (CSCA) - Graham Ospreay - csc@csis-scsi.org

GTA - Martin Green - torontogtchapter@csis-scsi.org

Ontario - Vacant - ontarioregion@csis-scsi.org

Western - Michael McPherson - westernvp@csis-scsi.org

Pacific - Jim Foston - pacificregion@csis-scsi.org

Atlantic - Roger Miller - atlanticregion@csis-scsi.org

NCR Chair - Paul Guindon - nationalcapitalregion@csis-scsi.org

General Inquiries - inquiries@csis-scsi.org

Website issues- webmanager@csis-scsi.org

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Fax: 905-895-1582

Email: inquiries@csis-scsi.org

Web: www.csis-scsi.org

Items for publication, critiques or recommendations for improvement may be submitted to:
*Publication Editor Dennis Burton (PO2 NESOP 276 QL6B Retired) @ newslettereditor@csis-scsi.org