

Commissionaires BC is an independent organization offering premier security services. Drawing on its unique combination of experience, innovation and integrity, it has protected people and property for public and private sector clients for more than 80 years. With over 1,200 security professionals operating in more than 110 communities across the province, Commissionaires BC protects air and sea-ports, government facilities, educational facilities, commercial enterprises and more. Commissionaires BC was the first in the industry to achieve ISO 9001: 2008 registration. Its well-trained, customer service oriented team is made up of a diverse blend of experienced professionals and enjoys industry-leading employee retention rates that far exceed the security sector average. Recent market-leading innovation has Commissionaires BC poised for future rapid growth. **Commissionaires BC is currently seeking three new...**



**BC**

## **Directors, Operations** **Commissionaires BC** **Richmond and Kelowna, BC**

In anticipation of obtaining a new service contract in the aviation security sector, Commissionaires BC is in the process of building their leadership team in Greater Vancouver and Kelowna to meet the needs of this new potential client. The organization is looking for three new Directors, Operations: two located in Richmond, BC and one located in Kelowna, BC. This is an exciting start-up opportunity for the right leaders and an integral opportunity for Commissionaires BC as it continues to grow and develop.

Each Director, Operations is responsible and accountable for the effective, efficient, compliant and highly customer-service oriented activities of a large team of approximately 400 security and other professionals. The Director is responsible for the overall management of operations, quality management, training and human resources and managing a budget of \$28 - \$30 million. The Director is to create and maintain a positive and effective relationship with stakeholders and ensure the organization achieves the high standards and requirements of the client.

The ideal candidates have built successful careers within a fast-paced, customer service-oriented and complex organization. They will bring significant leadership experience and have a solid track record of developing leaders to ensure positive employee engagement. The Directors ideally have some experience in a regulated environment and experience in the aviation security sector would be an asset.

This is a unique opportunity to join an innovative and growing team. Please provide a cover letter and résumé in confidence to **Casey Forrest, Allison Rzen or Shaun Carpenter** at:



**Pinton  
Forrest  
& Madden**

**Pinton Forrest & Madden / Panorama Search Partners**  
Suite 2020, 1055 West Hastings Street  
Vancouver, BC V6E 2E9  
Tel: 800.864.9970 or 604.689.9970  
pfm@pfmsearch.com www.pfmsearch.com