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Promouvoir la sécurité professionnelle par l'éthique, les normes et l'éducation.

## “The Business of Security” Annual Conference

### Presentation Summaries and Speaker

#### Information

Monday September 20

Time: **0840-0955**

#### Keynote Speaker

Mr. Kevin McGarr,  
President and Chief  
Executive Officer,  
Canadian  
Air Transport  
Security  
Authority (CATSA)



#### Presentation # 1-“Air Transport Security: Balancing Risk Management and Operational Excellence.”

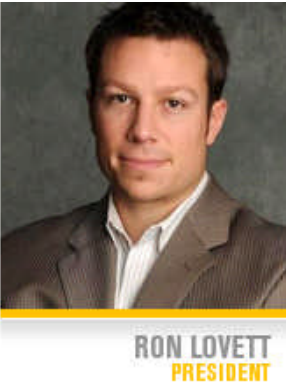
**Summary:** In the air transport security field, threats to civil aviation are a very real and present concern. Anticipating and preparing for new and emerging threats entails a layered approach to security that incorporates cutting-edge technologies, operational considerations and the element of human behavior -- all within an environment that strives to balance risk management with excellence in customer service. CATSA President and CEO, Kevin McGarr, will speak to how his organization approaches this unique and ongoing challenge.

**About Mr. McGarr:** Mr. McGarr holds a Master’s Degree in Business Administration from the International Aviation Program at the John Molson School of Business at Concordia University. He has completed his Director’s Education Program with the Institute of Corporate Directors. Prior to joining CATSA, Mr. McGarr enjoyed a 26-year career with the Montreal Urban Community Police Service, where he distinguished himself in the investigation of organized crime activities. In recognition of his efforts to combat organized crime, the Governor General awarded Mr. McGarr the Meritorious Service Medal in 1997. From 1996 to 2002, after completing his career in law enforcement, Mr. McGarr worked with a professional services firm, providing services for the detection and prevention of corporate and financial malfeasance.

Mr. McGarr joined CATSA in January 2003 as the Director responsible for the development and implementation of a secure identification program enhanced by biometric technologies along with the development of a non-passenger security screening program to enhance airport access controls. In 2004, he was promoted to Vice-President, Risk and Quality and later became the Vice-President and Chief Technology Officer. In 2006, Mr. McGarr was promoted to Executive Vice-President and Chief Operating Officer where he oversaw the development and implementation of the CATSA’s corporate strategy.

On November 5, 2008, CATSA’s Board of Directors announced the appointment of Mr. McGarr to the position of President and Chief Executive Officer (CEO). Prior to his appointment, which was effective September 15, 2008, Mr. McGarr had served as interim President and Chief Executive Officer.

**Monday September 20**

<p>Time <b>1030-1135</b></p> <p>Mr. Ron Lovett</p> <p>President Source Security and Investigations</p> <p>Halifax Nova Scotia</p> 	<p><b><u>Presentation #2- "Trial by Fire"</u></b></p> <p><b>Summary:</b> Ron will be talking about what it takes to succeed in a competitive cut throat industry and the success and failures he has gone through to get to where he is today. He will cover off how important it is to be truly accountable for everything that happens around you. He has learned that making mistakes gives you true backbone and experience in business, as long as you can learn and grow from them. He will also speak to the value of getting the right people in the right seats on the bus. He will explore the nuts and bolts of true leadership and why you should be resilient and passionate at everything you do but to remember to have fun along the way; as well as the necessity of keeping your ego in check.</p> <p><b>About Mr. Lovett:</b> Ron Lovett has owned and operated Source Security &amp; Investigations since 2002. After traveling abroad, and analysing security obstacles and needs; Ron created the company to provide the best security solutions for Atlantic Canada. Although Source Security has grown to reach across Atlantic Canada as well as offices in British Columbia, Ron remains heavily involved in the continuous day to day operations and is hands on in his ownership style. Over the years Ron has been recognized with many awards for the success of Source Security &amp; Investigations and his leadership within the company. These awards have included: <i>Junior Chamber International Outstanding Young Person Award, Remy Martin Bold Five under Thirty Five, Ernst and Young Entrepreneur of the Year finalist, BDC Young Entrepreneur Award and Atlantic Business Magazine's 2010 Top 50 CEO Award</i> . Most recently, as a 30 year old, Ron became a member of the prestigious <i>Young Presidents Organization</i>.</p> <p>Ron Lovett stands behind a unique approach to managing Source Security &amp; Investigations with Communal Appreciative Leadership. This approach trains all Source Security &amp; Investigations employees to become leaders, to themselves, in their employment and in their community.</p> <p>Ron has also been involved in developing the online training program IDAT (Identification, Diligence and Awareness Training) that teaches people how to spot fraudulent identification. Currently in use by Halifax Regional Police Department, Nova Scotia Liquor Corporation and was just recently presented at the National Conference of Alcohol and Gaming Authorities in Montreal. Ron also enjoys giving back to his community by volunteering his time to the Bid Buddies program, acting as a Foster Parent to an at-risk youth and as an Assistant Coach to the Halifax Under 18 Boys Soccer.</p>
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**Monday September 20**

<p>Time <b>1300-1405</b></p> <p>Mr. Keith P. Melo Emergency Management Program Coordinator</p> <p>School of Emergency Management George Brown College Toronto Ontario</p> 	<p><b>Presentation #3- "The Business of Security Equation."</b></p> <p><b>Summary:</b> The most critical parts of the Business of Security equation are: P+E+B= CIP where P= personnel, E= Education, B= Best practice and CIP = Critical Infrastructure Protection. Security personnel provide the critical infrastructure protection resonating at all levels of government and phases of events. Educating security personnel based on best practices, lessons learned, and the principles of emergency management are crucial.</p> <p><b>About Mr. Melo:</b> Mr. Melo has an Honours Bachelor of Arts from York University, Toronto, Ontario, with majors in Sociology and Law &amp; Society, and a Law and Security Administration (LASA) diploma from Humber College. Currently Mr. Melo is a Program Coordinator at the School of Emergency Management, George Brown College. He has been certified as a Provincial Instructor through Emergency Management Ontario (EMO) and as a Professional in Critical Infrastructure Protection (PCIP) through Lansdowne Technologies Inc.</p> <p>Mr. Melo has extensive experience within as an Emergency Management and Security Specialist within the private and public security sectors. He is Vice President of OVERT (Ontario Volunteer Emergency Response Team Inc.) and sits on a number of advisory committees. He is a member in good standing of CSIS (Canadian Society for Industrial Security), ASIS (American Society for Industrial Security) and OAEM (Ontario Association of Emergency Managers). Mr. Melo has presented at various conferences and seminars throughout Ontario.</p>
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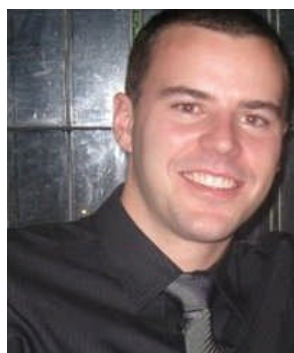
**Monday September 20**

Time: **1410-1515**

Mr. Fraser McGuire  
Research Associate

Centre for Addiction  
and Mental Health

Toronto Ontario



Mr. Grant Lecky  
National Coordinator,  
Business Continuity  
Planning

Citizenship and  
Immigration Canada

Ottawa ON



**Presentation #4-“The Security Guard-Contemporary Approaches to Regulation, Training & Professionalism in Canada and Abroad.”**

**Summary:** The regulation of the private security guard varies greatly within Canada and between nations, with serious implications on the selection and training of personnel. The goal of this presentation is to discuss the symbiotic relationship between statutory- and self-regulation in Canada and abroad, and how this relationship has shaped training standards and the notion of “professionalization” within the private security industry.

**About Mr. McGuire:** Fraser McGuire is a Research Associate at the Centre for Addiction and Mental Health in Toronto, Ontario, focusing on cannabis-related interventions and drug policy. In 2009, he completed a Masters of Arts at the Centre of Criminology, University of Toronto, where he developed a keen interest for private security regulation. His academic research includes a comparative evaluation of statutory regulation between provincial jurisdictions in Canada. Although his professional work has taken him into the field of addictions, Fraser continues to follow the latest developments and trends in the private security industry within Canada and abroad.

**About Mr. Lecky:** Grant Lecky is the National Coordinator for BCP at the Department of Citizenship and Immigration Canada (CIC), where he is responsible for developing, implementing and maintaining plans & procedures designed to ensure delivery of CIC’s mission critical services. Grant was also recently hired on as a part-time instructor for the Graduate Certificate Program in Emergency Management at Algonquin College.

Prior to his current position at CIC, Grant worked in several positions related to security management, business continuity planning, and national security with such departments as Correctional Service Canada, Public Safety Canada and the Privy Council Office. He has more than 11 years of experience in the private and corporate security fields.


Grant is a member of the Canadian Society for Industrial Security (CSIS Inc.) and the American Society for Industrial Security (ASIS). He sits on the Canadian Advisory Committee for the development of the ISO 223 family of Standards (Societal Security), the Canadian Standards Association (CSA) Technical Committee for the Z1600 Standard (Emergency Management and Business Continuity), and the ASIS / British Standards Institute (BSI) Working Group for the development of the Business Continuity Management Standard. Grant Lecky’s educational background includes a diploma in Security Management from Algonquin College, a Degree in Criminology and Criminal Justice from Carleton University, and is currently working towards his Master of Science degree in Security and Risk Management at the University of Leicester. His research interests include organizational resiliency, the professionalization of the Canadian security industry, organizational learning theory, corporate risk management and business continuity.

**Monday September 20**

<p>Time <b>1545-1650</b></p> <p>Mr. Michael Nolan President Friesen, Kay and Associates Ottawa Ontario</p> 	<p><b><u>Presentation #5-“Best Practices for Training Effectiveness.”</u></b></p> <p><b>Summary:</b> More than 100 billion is spent on corporate training and development throughout the world. As a provider of professional development courses, accreditation and certification programs, the Canadian Society for Industrial Security Inc, wants to ensure that their investment in training models best practices for workplace learning and performance.</p> <p>This engaging session will identify strategies and tactics that improve training initiatives in today’s organizations, as well as some common barriers to training transfer back to the job. We will explore key questions such as: are we getting full value for our training investment? Are we achieving the performance and results from the training that we expect.</p> <p>At the end of the session, participants will be able to identify strategies and techniques used to support training initiatives and examine common barriers to training transfer and better on the job performance.</p> <p><b>About Mr. Nolan:</b> Michael Nolan is President of Friesen, Kaye and Associates. Michael’s extensive experience in both the private and public sector spans more than twenty-five years in Performance Improvement, Training, Learning, Management, Sales, and Communication.</p> <p>Michael has acted as a Learning and Organizational Consultant for senior executives and human resource directors throughout North America and Europe. He has personally trained over 20,000 participants and worked with such clients as: Bank of Bermuda, Canon, Chipworks, Cognos, Dofasco, General Motors, GlaxoSmithKline, Hewlett-Packard, IBM, Innovapost, Intel, Microsoft, Oracle, Pfizer, The Hartford Group and Verizon Wireless.</p> <p>Michael was a committee member of the Certified Technical Trainer (CTT) Program which determined the scope, content and specifications of the CTT examinations. Prior to FKA, Michael was Director of Corporate Training and Development at Mitel Corp., an international manufacturer of telecommunication systems. His public sector experience was with the Dept. of Revenue as Head of Management Development and as a Training Consultant and Specialist with the Dept. of Health. He has presented key training and performance issues at major industry events including: American Society for Training and Development (ASTD), Canadian Society for Training and Development (CSTD), International Society for Performance Improvement (ISPI), and Human Resources Professionals Association (HRPA).</p> <p>Michael is sociology major from Carleton University and a member of: International Society for Performance Improvement, American Society for Training and Development, and Canadian Society for Training and Development.</p>
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**Tuesday September 21**

<p>Time <b>0830-0945</b></p> <p><b><u>Keynote Speaker</u></b></p> <p>Mr. Bud Mercer</p> <p>Assistant Commissioner</p> <p>Chief Operating Officer</p> <p>Vancouver 2010 Integrated Security Unit</p> <p>Royal Canadian Mounted Police “E” Division</p> <p>Vancouver British Columbia</p> 	<p><b><u>Presentation # 6- “2010 Olympic Security-Gold Medal Performance”</u></b></p> <p><b>Summary:</b> What does it take to deliver a safe and secure 2010 Winter Games in one of the most complex and diverse environments? How do you secure to different geographic areas, while also managing air, marine and urban density?</p> <p>The Vancouver 2010 Winter Olympic and Paralympic Games was a tremendous success for Canada, British Columbia and Vancouver. The Royal Canadian Mounted Police was tasked with the responsibility of providing a safe and secure Games through an integrated security model. In 2003, the RCMP-led Vancouver 2010 Integrated Security Unit was formed and its mandate and vision resulted in the development and execution of one of the largest domestic security operations in Canadian history. This presentation will provide the audience with an overview of the detailed planning that went into delivering this major event, the best practices and lessons learned.</p> <p><b>About Mr. Mercer:</b> Bud joined the Royal Canadian Mounted Police in 1976. His career spans 33 years and throughout these years he has served Canada from the Atlantic to the Pacific, the far north and points between. He has extensive policing experience at the City (municipal), Provincial, Federal and International levels. In the last 7 years he has served at Command and Executive levels within these business lines. In these various capacities, he has represented the RCMP while working and pursuing educational opportunities in the United States, Europe, Asia and Australia.</p> <p>Prior to assuming responsibility for the Integrated Security Unit for the Vancouver 2010 Winter Olympics, Bud held the positions of the Deputy Criminal Operations Officer responsible for Federal Policing in the province of British Columbia, the Operations Officer for the Lower Mainland District in the Province of British Columbia, the Officer in Charge of the Upper Fraser Valley Regional Police Service.</p> <p>In October 2007, Assistant Commissioner Bud Mercer transferred to his current position as the Chief Operating Officer for the Vancouver 2010 Winter Olympics, Integrated Security Unit. In this role, Assistant Commissioner Bud Mercer commanded approximately 10,000 personnel and had responsibility for a budget in excess of 500 million dollars.</p> <p>Bud is married and has four children. His wife is a Civilian Member of the RCMP and is the Manager of one of the RCMP’s Operational Communication Centers. Bud and his family live in the Lower Mainland in the Province of British Columbia.</p>
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**Tuesday September 21**

Time **1025-1130**

Mr. Graeme Jannaway  
Managing Director,  
Jannaway Continuity  
Consulting Inc.  
  
Toronto Ontario



**Presentation #7-“A Standardized Approach to Security.”**

**Summary:** As professional security practitioner, you know what you’re doing. But, have you ever wondered how you could build a better program? Learn how a standardized approach to security can create a better, more robust program; increase your credibility as a professional; help you pass an audit; and reduce both your personal and corporate risk.

**About Mr. Jannaway:** Building on a B.Sc. in Computer Science from the University of Toronto and 10 years experience in Information Systems, Graeme Jannaway decided in 1986 to specialize in business continuity and information security. Since that time, he has consulted and taught in Canada, United States and Europe for companies large and small. Mr. Jannaway is a Certified Information Systems Auditor (CISA); Certified Business Continuity Planner (CBCP); member of the Emergency Management Ontario Doctrine and Standards Committee, Chair of the Canadian Standards Association Z1600 Emergency Management / Business Continuity Planning Technical Committee and the Head of the Canadian Delegation to the ISO/TC 223 on the same topic. He has been interviewed by the CBC, featured in *Report on Business* and is listed in Who’s Who in Canada.

Time **1300-1405**

Mr. George Rigakos  
  
Associate Professor of  
Law, Criminology and  
Political Economy  
Dept. of Law, Carleton  
University  
Ottawa, Ontario



**Presentation #8-“How Karl Marx predicated the development of modern security and what he said would happen next.”**

**Summary:** In the seventeenth century the founders of “police science” believed that security was the key to civilization. In the eighteenth century Adam Smith argued security work was “unproductive labour”. By the mid-nineteenth century Marx proclaimed “security is the supreme concept of bourgeois society.”

This presentation examines the ideas of the great political economists whose philosophies shaped modern society and how their theories actually predicted and continue to predict structural transformations in security.

**About Mr. Rigakos:** George S. Rigakos is Canada's leading academic authority on public and private policing. He has consulted with the Law Commission of Canada, the Ministry of Public Safety, the Aboriginal Policing Directorate, the National Crime Prevention Council, and co-wrote a Report to Parliament on the future of policing.

He has also worked with non-state organizations such as the Downtown Yonge BIA, the San Romanoway Association, and the Onassis Foundation among others. His has published widely on risk, security and the evolving idea of policing. Rigakos is author of *The New Parapolicing* (U of T Press, 2002), *Nightclub* (MQUP, 2008), and *A General Police System* (Red Quill Books, 2009)